

**HOT TOPICS**

- Palmetto Reimbursements
- Allscripts Implementation
- Endorsements
- Connect The Docs

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**Progress on Palmetto Bugs**

*The Los Angeles Times* (Kimi Yoshino, November 8, 2008) featured an article about the tardy Medicare reimbursements across California, Nevada and Hawaii. The article stated millions of dollars are backlogged in Medicare reimbursements, leading some physicians to be in desperate situations.

CHMB has been in continuous communication with regional medical societies, trade associations along with **Centers for Medicare & Medicaid Services (CMS)** to expedite the reimbursement cycle. To date the following initiatives have taken place:

CHMB has connected with Healthcare Billing and Management Association

(HBMA) to discuss the magnitude of the significant failures in the transition process and the lack of responsiveness from the Medicare Adminis-



trative Contractors (MAC) offices. HBMA passed on our concerns to CMS and we were assigned Eileen Turner, CMS Acting Associate Regional Administrator Medicare Fee for Service Operations and Financial Management to represent

our clients.

CHMB meets regularly with Eileen Turner and she addresses our concerns and problems with the vice president and department managers at Palmetto. We have direct access to Palmetto and are working through EDI, enrollment, denials and various other issues through weekly updates and work group teleconferences.

While things continue to move very slowly with reimbursements, please be assured the entire CHMB leadership and account management teams are working daily on your behalf to minimize the impact during this difficult and frustrating period.

**CHMB Goes All the Way**

For over one hundred of CHMB physician clients going "paperless" has a whole different meaning in the last few months. Eleven practices specializing in Family Medicine, OBGYN, Dermatology, Urology, Cardiology, Colorectal Surgery and the Scripps Coastal Medical Group have selected CHMB's

hosted-server platform and Allscripts Enterprise Electronic Health Records (EHR) and Practice Management (PM) software. The forward-thinking practices adopted the new healthcare technology for a more efficient workflow process, improved documentation and enhanced patient care.

"It's been a great opportunity for the physicians and office staff to assess current office flow, streamline specific work processes in order to efficiently run the business in a entirely new way," stated Vicki Brown, CHMB Project Manager.

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**e-Prescribe HOT TIP:**

To earn the incentive payment, physicians must successfully report one of three codes for the e-prescribing measure when submitting claims for specified types of medical visits, indicating either that:

- They did not prescribe any medications during the visit;
- They used e-prescribing for any medications prescribed during the visit; or
- They did not use e-prescribing for a prescription because the law prohibits electronic prescribing for the specific type of drug, such as a controlled substance.

For more information, please contact your Account Manager.

*“The best investment is in the tools of one’s trade.”*  
**Ben Franklin**

# 100+ Doctors on Allscripts Enterprise

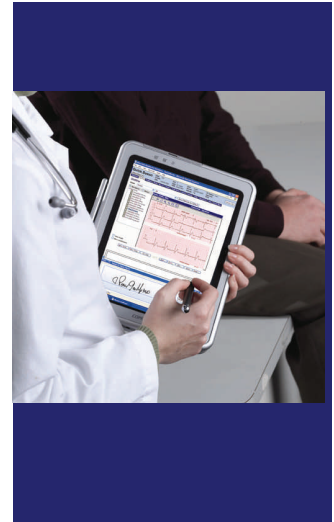
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“CHMB’s team was there with us the entire time. Their expertise in medical practice management, Allscripts software and its capabilities was key reason for selecting the company as our EHR partner,” said Dr. Jeff Pearson, Medicine In Motion.

CHMB services will include the physician practice assessment, technical readiness assessment, planning and implementation of the electronic

health record system. The medical and office staff will have hands-on training prior to “go-live” date at the practice.

“CHMB provides local support during the client’s implementation,” stated Janet Boos, President of CHMB. “We work with each practice to ensure an efficient and smooth transition into the paperless world. “



## Golden Endorsements

CHMB is honored to be designated as “Endorsed Partner” with the **San Diego County Medical Society** as the provider for superior services in outsourced billing and revenue cycle management.

Most recently, the **Riverside County Medical Association** added another benefit for their membership. The RCMA endorsed CHMB as their “Preferred Partner” for

outsourced medical billing and revenue cycle management. The strategic partnership with CHMB reinforces RCMA’s commitment to bring added-value to its members by aligning with companies who offer business practice expertise, allowing physicians to focus their attention on patient care.

“As the healthcare industry grows increasingly complex

in regards to coding, governmental policy changes and insurance companies consolidations, physicians are looking at outsource partners who will improve their collections performance, provide coding & compliance expertise and relevant business data for their practices,” said Bob Svendsen, CEO of CHMB.

## Connect the Docs’ Selects CHMB

CHMB has been selected as the preferred electronic health records partner for San Diego’s North County medical management group, **Connect the Docs**. CHMB offers the Allscripts Enterprise Electronic Health Records (EHR) and Practice Management (PM) software through their hosted-server platform.

“The CTD Board of Directors evaluated several EHR products during the selection process,” commented Tom Dawson, Chief Executive Officer, CTD Medical Management. “We feel CHMB’s knowledge and experience in the San Diego healthcare community specifically their partnership

with Scripps Coastal Medical Centers was a key influence in the decision.

CHMB’s offering of the Allscripts Enterprise software which has a broad base of specialty-specific workflows is by far the best choice for our physician members.”